Effectiveness Questionnaire Evaluation
based on 205 out of 549 responses

	Strongly Agree	Agree	Satisfactory	Disagree	Strongly Disagree
The two-way communication in place consisting of Home School Liaison Books, direct emails to staff, telephone calls to the office staff and our open-door policy meet my needs.	68=34.5%	89=45%	32=16%	6=3%	3=1.5%
7 no responses					
The welcome I receive when visiting or telephoning is warm and friendly.	115=56.5%	79=39%	7=3.5%	0=0%	2=1%
2 no responses					
The information I receive from school is relevant.	66=32%	100=49%	27=13%	9=4.5%	3=1.5%
The information I receive from school is of good quality.	59=29%	102=49.5%	34=16.5%	6=3%	4=2%
The school policies provide me with the information I need.	50=25%	113=56%	32=16%	4=2%	2=1%
4 no responses					

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I use 'My School App'	Yes 178=88%	No 24=12%			
3 no responses					

I find 'My School App' useful.	Strongly Agree	Agree	Satisfactory	Disagree	Strongly Disagree
	68=35%	88=45%	28=14%	7=3.5%	5=2.5%
9 no responses					

I value 'Maths with Parents' homework as a parent/school/child partnership tool.	Strongly Agree	Agree	Satisfactory	Disagree	Strongly Disagree
	73=36%	29=15%	57=28%	22=11%	20=10%
4 no responses					

I attended the extra transition meeting in July to meet my child's new teacher.	Yes 69=34%	No 134=66%			
2 no responses					

I found this meeting useful.	Strongly Agree	Agree	Satisfactory	Disagree	Strongly Disagree
	22=21%	43=41%	29=27.5%	5=5%	6=5.5%
Out of 105 responses					

I attended a 1:1 meeting with my child's new class teacher.	Yes 42=21%	No 157=79%			
6 no responses					

These meetings were useful and helped us to prepare for the next class.	Strongly Agree	Agree	Satisfactory	Disagree	Strongly Disagree
	42=40%	22=21%	29=27.5%	5=5%	7=6.5%
Out of 105 responses					

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I attended 'Meet the Team' evening in September to meet my child's new team.	Yes ☐ No ☐ **134=66%** **69=34%** 2 no responses
Information I received was useful.	Strongly Agree ☐ Agree ☐ Satisfactory ☐ Disagree ☐ Strongly Disagree ☐ **47=29%** **86=53%** **25=15.5%** **1=0.5%** **3=2%** 43 no responses
Is there any information that you value or may need that we are not providing?	**The information you would like:** • Any staffing changes • The dates of any Christmas performances • If there are any class assemblies planned • Any celebrations, praises or certificates that happen within the classroom • Results of spellings • Homework deadlines • If homework documents can be put on the app • Less homework that involves screens - we try to limit screen time; just printed sheets and textbooks. • If app messages can be pre-fixed with the year group • Can the newsletter be streamlined? There is information overload • Feedback on any tests • Feedback on learning between parents' evenings • Updated menus • When transition meetings are • Year group expectations - What does expected/higher mean? • Acknowledgements in the home school diaries to show messages are being read • Information on new schemes to be shared with parents before the children • Help with finding wrap-around pre-/after-school care for working parents

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| Do you have any other general comments you would like to make? | **Positive comments on our school:**

• Brookhurst is a great school environment.
• Consistency in homework and spellings seems better
• Emails are really useful & answered swiftly
• I always find staff and teachers at school friendly and helpful and doing their best they can do. Thank you
• The My School App has made a really big difference to me - much easier to keep on top everything! Teachers and School Office staff respond really quickly to emails, which is impressive
• I really value the hard work the teaching team put into involving parents at our school. There are many different opportunities and whilst I can't make them all I appreciate the effort that's goes into putting in
• I'm really enjoying a synopsis of what the children are learning each week. It gives us things to talk about at home and opportunity to recap at home. I'm very impressed with year 1 thus far!
• It's great to see the school sharing more information on children's progress and attainment
• Parental engagement is excellent
• Really appreciate the dates in advance for sports day, partnership afternoons etc. Really helps planning and generally means one of us can attend
• My child has settled in well and this is a credit to the way her new teachers have welcomed the class and made the transition smooth
• Thank you for all you do to help the children learn and grow as people too
• The App is really useful
• The Meet the Team event is invaluable; if only to get a feel for your expectations in the year so that we can guide the kids, e.g. increasing self-responsibility etc. Thank you for continuing to run these
• The My School App is great, especially in making it easier to communicate with teachers and report absences
• The teachers and other staff at the school are consistently responsive and helpful in addressing our concerns - and the kids happy at school
• The teaching team are doing great work and my daughter is finding Year 3 enjoyable and fulfilling
• What a wonderful school! Couldn't ask for better. Thank you
• I find information about term topics and what has been learned each week very useful
• I have consistently found the teachers and staff at Brookhurst responsive and helpful to our enquiries
• You weren't providing evening slots for information events, but now you are and we would like to thank you for that change |

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	Points to be considered: - Too many are e mails sent per week - The newsletter should not be split into several PDF's per week - Allow for "not relevant/applicable" or "don't know" answers on surveys - Surveys should be anonymous, and information provided on how the survey data will be used - Concerns over Accelerated Reading - How we account for parents choosing not to have smart phones when removing correspondence - Clearer communication from the music teachers regarding individual lessons - The use of home school liaison books in Year 1 – email has already proved to be a more effective form of communication - Ensure the same information is covered in the app as in e mails - More challenging homework geared towards the child's level - Ensuring meetings are repeated on various days - Planning parents evening for a different day to Wednesday - Some parents weren't aware of the transition meeting in July or the opportunity for a 1:1 if needed - The Year 2 entrance at the end of the day is blocked by parents - How does the school link to the partnership with Maths with Parents? Do teachers view the online results? - Better communication re intervention - How do we effectively monitor the children during the outside playtimes? - Ensure the Playground School Gates are opened on time every weekday in order to collect children on time, as there can be queues of parents when there is a delay in opening