

Transition (for children starting during the school year) Evaluation

based on 13 out of 23 responses

What meetings or events did you attend?	Responses contained: <ul style="list-style-type: none">• A tour of the school• Year 5 parent information meeting• A meeting with the head• Meeting with Mr Hughes
What information were you provided with before you started?	<ul style="list-style-type: none">• Before and after school club package• None really• I looked at the website and asked questions when I met the senior leader• Clubs to attend/dinners/uniform• All info needed about uniform lunches and order of the day• As it was in-year and we were re-locating, I just popped into the office to ask about looking round and they suggested a look round there and then which was fantastic and very accommodating!• Office staff answered some queries by email. Other info was found on website• Website information only• Directed to website for information on school and uniforms.• Everything I needed• Lots of information regarding the school from the office• All the information needed, for our son to have an easy start in Brookhurst Primary School
Was this information useful?	<ul style="list-style-type: none">• All info was helpful and appreciated.• Information was very useful.• It would have been useful to have received more information about out of hours care (eg not all children get spaces, so get your application in early!), as we didn't get our application in until late and now we are without a permanent after school place on two days (which makes things even more difficult immediately after a big move!).• The office staff were brilliant. Very warm, welcoming and supportive. Thank you!• Yes but it did not cover all questions I had before the start of school.• Yes very useful.• Yes, it helped us to get before and after school care for the first couple of weeks.

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How would you improve our new starter induction process?

- A list of pupils' names in the class would be helpful to get him familiar with before start.
- A school daily routine would also be helpful to help new starter to settle in quickly.
- A school information pack uniform list/term times etc I had to look online for uniform.
- Although I understand why schools do it, I really do think that the tours should be done by a member of staff rather than pupils. We looked at a lot of schools and I definitely felt that we got a lot more from the tour when they were done by staff, as you could ask lots of questions and get the correct answer as you wandered around. Children tend to tell you things like 'this is where we eat lunch' where as the teacher will explain how the lunch system works and the rotation of lunch choices etc. They can also talk about curriculum etc. It's far more informative. I left the tour at Brookhurst and then had to return as I felt I wasn't informed enough about the school to make a choice. Every one has been lovely along the way though and we're very happy at the school.
- I think the induction process was good and ran smoothly.
- I was fortunate enough to have met some Brookhurst parents before school started who made me aware of parent forums like the respective years' Facebook and WhatsApp groups. Had I not been connected to these forums, I would have found onboarding a lot more difficult. Not sure if it can be done as I know these are parent (not school) managed forums, but if parent community (or a single contact within each year) is made aware of new parents and their social media or contact info in advance so they can be added to the group, that would surely help.
- I was given all the information needed thank you.
- I was not aware of all the different online teaching/learning groups that were available for homework. These however were soon sorted on starting year 5.
- The current system works well.
- The only thing that might have been helpful would be a buddy for lunchtime as I know the children found this a bit difficult.
- We consider that the start was proper made, the school staff are very pleasant, helpful and always friendly.
- We have felt very welcome and received needed information in a good way.